

# SERVICE OFFICER CONNECTION

## TEMPS AND LEAVES ARE FALLING

Hi Team. I'm aware that this is late off the presses but this has been an extremely busy month. The 2021 Conference is history. It was great seeing a few old faces and meeting some new ones.

I couldn't let the month pass without giving you some updates. Erin Carter is the new head of NARFE's Federal Benefits Institute. She recently sent out a communique in which she indicated that she is looking to improve the NARFE Service Officers program by identifying and addressing gaps in resources and training, and by recruiting more volunteers. I've sent her a list of VFN's Service Officers as she requested. I'm looking for more information from her as we go forward.

Please contact me if you need my assistance. The best way to contact me is by email. My phone number is 757-567-1790 and my email address is: arlenebw@gmail.com.

#### Stay healthy. Arlene



# **UPCOMING EVENTS**

#### **OPEN SEASON**

The U.S. Office of Personnel Management (OPM) has announced the 2022 plans and premiums for the Federal Employees Health Benefits (FEHB) Program and the Federal Employees Dental and Vision Insurance Program (FEDVIP). The 2021 Open Season starts Monday, Nov 8 and runs through Monday, Dec 13, 2021.

### NARFE Webinars

10/28	Federal Vision and Dental Insurance: FEDVIP Explained
	Presenter: Alan Spielman, Retired OPM Director of Healthcare and Insurance
11/4	Which FEHB Health Plan is Right for You? Presenter: Tammy Flanagan

11/18 So Many Choices: Which FEHB Plans Work Best with Medicare A & B Presenter: Tammy Flanagan

Webinars are free for NARFE members, but you must register. Go online to <u>www.new.narfe.org</u> and click Federal Benefits Institute to register. All webinars start at **2 pm**.

### VFN Training

10/29 Service Officer Training on Zoom\* (All Service Officers are encouraged to participate) Presenter: Arlene Arthur, VFN Service Officer

\* Email Ted Pasek at <u>tedpasek@verizon.net</u> to preregister and to receive the 2 pm Zoom link.)